

# Ryah Haselhorst

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## SUMMARY

Dependable and driven Catering Lead with a strong background in customer service, team coordination, and event planning. Known for excellent communication, attention to detail, and the ability to lead in fast-paced environments. Brings creativity, problem-solving, and a people-first approach to every role. Currently pursuing a Bachelor's degree while continuing to build hands-on leadership experience in the food and service industry.

## EXPERIENCE

### **Panera Bread - Catering Lead**

*Machesney Park, IL • 08/2022 - Current*

- Trained new employees in proper food preparation techniques and safety protocols.
- Coordinated with clients to understand event requirements and preferences, ensuring high levels of satisfaction.
- Worked in the kitchen to ensure orders were made efficiently, correctly, and on time.
- Ensured adherence to food safety and sanitation regulations while preparing meals.

### **Target - Beauty Sales Associate**

*Machesney Park, IL • 08/2022 - 07/2023*

- Assessed customer product needs and interests in order to best recommend suitable items.
- Restocked shelves, racks, and bins with latest merchandise and changed signage to promote special items.
- Handled returns and exchanges according to company policies.
- Provided beauty advice based on customer needs and preferences.

## ACTIVITIES AND HONORS

- I volunteer for a rescue group, Community Pet Rescue, where we focus on TNR, rescue, and fostering cats in hopes of giving them a better life while reducing the amount of strays in a humane and effective way.

## CONTACT

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Poplar Grove, IL 61065

## SKILLS

- Employee training
- Food safety
- Event coordination
- Customer service
- Team leadership
- Time management
- Problem solving

## EDUCATION AND TRAINING

### **High School Diploma**

**North Boone High School**  
*Poplar Grove, IL • 05/2023*

### **Associate of Arts**

**Rock Valley College**  
*Rockford, IL • 05/2023*

### **Bachelor of Arts: Drawing**

**Northern Illinois University**  
*Dekalb, IL • Expected in 05/2025*